

Customer: IN tIME Kubiak Kurier-Express-Logistik KG Entire fleet on screen



The Company

Frank Kubiak Eil-Transporte was founded in 1985. The company offers national and international direct deliveries, on time allocation of vehicles, making deliveries all over Germany within 90 min. etc. This enables country-wide cooperation with 32 associated courier services.

The Assignment

Because the company is committed to a continuous improvement process, a telematics system represents another step towards quality assurance for IN tIME. As a result, the range of services and customer satisfaction should also be increased.

The Solution

All 20 vehicles in the IN tIME fleet are equipped with TomTom WORK equipment. After only two months of using the system, IN tIME was able to register a clear reduction of the telephone costs as the drivers, for example in traffic congestion, can report the arrival and departure at a customer's premises to the dispatchers with the press of a button. In addition, the reports make it possible for IN tIME to make up accounts for the drivers and also to carry out detailed monitoring of the driving times and rest periods. They also reduce the input times for the drivers' data in the pay statements.

„ ... e.g. „Traffic jams have been reduced because the vehicle is monitored and the drivers know it too“, says Frank Kubiak (Director of IN tIME), which has a positive effect on costs, efficiency and speed. Finally, through the Internet-based WEBFLEET, customers now have a continuous localisation and interaction capability in the transport process. Frank Kubiak is also pleased by the fact that WEBFLEET is so easy to operate and to configure.



Vehicle fleet:
20 Transporters



TomTom WORK
Fleet management



- Increasing service scope and thus customer satisfaction
- Quality assurance
- Reduction of telephone costs